

2021-22 Ashes Series Covid-19 Guarantee

Book With Confidence

Except as otherwise set out below or in the Cricket Australia Refund Policy, Premium Sport Tours will provide clients with a refund for all tickets as outlined below in a circumstance where that clients' booking is affected by COVID-19 in any of the following ways:

- Where the Vodafone Ashes Test you have booked is cancelled due to COVID-19;
- Where the Vodafone Ashes Test you have booked is postponed, and you are unable to attend the match on the revised Test dates;
- Where the stadium capacity at the Vodafone Ashes Test you have booked is adjusted by CA, State, Territory and/or Australian Federal Government social distancing restrictions, and as a result of this adjustment to stadium capacity, you are not permitted to attend;
- Where State, Territory and/or Australian Federal border closures render it not possible for you to attend the Vodafone Ashes Test which you have booked, without quarantining;

Where a booking is cancelled by CATO due to COVID-19 and CATO is unable to obtain a refund for package components from a third party service provider or venue, including in respect of the Vodafone Ashes Series 2021-22 team merchandise, Official Ashes Functions and Hotels, no refund will be provided for such package components. If no refund is provided in respect of team merchandise, the team merchandise order will be fulfilled.

For the avoidance of doubt, border closures and/or travel restrictions in non-Australian jurisdictions do not qualify you for a refund. Should clients be affected by overseas border closures and/or travel restrictions, these will be assessed on a case-by-case basis.

Patron Names and Contact Details

For contact tracing purposes, at the time of booking with Premium Sport Tours, a unique mobile number and email address is required to be supplied for each person within your booking i.e. the mobile number and email address must be different for each person within the booking. Please be prepared with this information before proceeding with a booking, you will not be able to complete your booking without providing this information.

The 2021-22 Vodafone Ashes Series ticket packages are sold subject to Premium Sport Tours Booking Conditions including Cricket Australia 2021-22 Ticket and Entry Conditions, ICC and CA Policy of Inappropriate Conduct and Cricket Australia Refund Policy.